



Administrative Office Technology

The Administrative Office Technology offers a wide selection of career training opportunities in the Administrative, Accounting, and Medical fields. Our graduates meet the constant demand for efficient administrative assistants, computer applications operators, and bookkeepers.

Students will receive one trimester (four months) of training in general office assistant and one trimester in office software. In addition, students will choose an elective in either administrative assistant, accounting assistant, or financial services for their last trimester to complete their training.

Administrative Assistant include practicum hours during the last trimester in which the student will be working in field to complete their training.

Program/Location	Length	Days	Time
Day Program/ Knoxville Campus	12 Months	Monday-Friday	8:00 am—2:30 pm

Completion Award	Required Hours
General Office Assistant	Certificate 432
Administrative Support Specialist	Certificate 864
Administrative Assistant	Diploma 1296
Accounting Assistant	Diploma 1296
Financial Services	Diploma 1296

Typical Job Opportunities

- Medical Secretary
- Insurance Clerk
- Bookkeeper
- Accounts Receivable
- Administrative Assistant
- Payroll Clerk

Completion Rate 2021: 94%

Graduation Rate 2021: 88%

HOW TO APPLY

All Documents Must be Presented Together to Apply

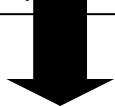
- ⇒ Complete the **Free Application For Federal Student Aid (FAFSA)** online – the website is www.studentaid.gov and our school code is 004025.
- ⇒ Complete **TCAT Knoxville Application for Enrollment** online at tcatknoxville.edu and select **APPLY NOW**

Administrative Office Technology

Curriculum/Courses

1st Trimester

AOT 0001	Worker Characteristic
AOT 1021	Technology Foundations
AOT 1010	Orientation & Safety
AOT 1030	Keyboarding & Data Entry
AOT 1005	Success Strategies
AOT 1040	Office Procedures I
AOT 1050	Computer Essentials



2nd Trimester

AOT 0002	Worker Characteristic
AOT 2015	Word Processing Applications
AOT 2025	Spreadsheet Applications
AOT 2030	Office Procedures II
AOT 2045	Employability Skills



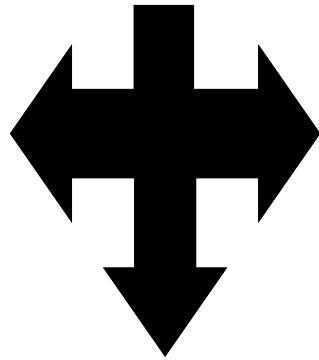
Choose a 3rd Trimester Elective

Administrative Assistant

AOT 0003	Worker Characteristic
AOT 3010	Business Communications
AOT 3020	Customer Service
AOT 3030	Financial Functions
AOT 3040	Practicum & Simulations

Accounting Assistant

AOT 0003	Worker Characteristic
AOT 3050	Accounting
AOT 3060	Payroll
AOT 3071	Computerized Accounting



Financial Services

AOT 0003	Worker Characteristic
AOT 3010	Business Communications
AOT 3030	Financial Functions
AOT 3170	Understanding Bank Products
AOT 3180	Teller Basics