

1100 Liberty Street | Knoxville, TN 37919 T: 865-546-5567 | F: 865-971-4474 www.tcatknoxville.edu

# Administrative Office Technology

The Administrative Office Technology offers a wide selection of career training opportunities in the Administrative, Accounting, and Medical fields. Our graduates meet the constant demand for efficient administrative assistants, computer applications operators, and bookkeepers.

Students will receive one trimester (four months) of training in general office assistant and one trimester in office software. In addition, students will choose an elective in either administrative assistant or accounting assistant with financial services being added in January 2020 for their last trimester to complete their training. Administrative Assistant include practicum hours during the last trimester in which the student will be working in field to complete their training.

Program/Location		Length	Days		Time	
Day Program/ Knoxville Campus		12 Months	Mond	ay-Friday	8:00 am—2:30 pm	
			Completion Award		Required Hours	
	General Office		Assistant Certi		432	
Administrativ		e Support Spe	cialist	Certificate	864	
Administrativ		e Assistant		Diploma	1296	
Accounting As		sistant Dip		Diploma	1296	
<b>Typical Job Opportunities</b> Medical Secretary Insurance Clerk Bookkeeper Accounts Receivable Administrative Assistant Payroll Clerk	3	<ul> <li>⇒ Comple</li> <li>Aid (FAI</li> <li><u>www.fa</u></li> <li>⇒ Comple</li> <li>Enrollm</li> </ul>	ete the l FSA) on fsa.ed. te <b>TCA</b> nent on	Free Applic Iline – the v gov and ou F Knoxville line at	ented Together to Apply ation For Federal Stud	

## Administrative Office Technology

### Curriculum/Courses

(	1st Trimester
AOT 0001	Worker Characteristic
AOT 1021	Technology Foundations
AOT 1010	Orientation & Safety
AOT 1030	Keyboarding & Data Entry
AOT 1040	Office Procedures I
AOT 1050	Computer Essentials

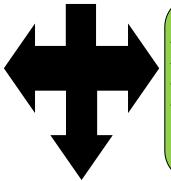
#### 2nd Trimester

AOT 0002	Worker Characteristic
AOT 2015	Word Processing Applications
AOT 2025	Spreadsheet Applications
AOT 2030	Office Procedures II
AOT 2045	Employability Skills

#### **Choose a 3rd Trimester Elective**

#### Administrative Assistant

- AOT 0003 Worker CharacteristicAOT 3010 Business CommunicationsAOT 3020 Customer ServiceAOT 3030 Financial Functions
- AOT 3040 Practicum & Simulations



#### Accounting Assistant

AOT 0003 Worker CharacteristicAOT 3050 AccountingAOT 3060 PayrollAOT 3071 Computerized Accounting

#### **Financial Services**

**COMING JANUARY 2020**